SYMPTOM:

SWC do not work when SWI-CP2 is used with a PAC C2R, OS or RP3 product and connected by the SWI-Direct connector.

ISSUE:

SWI-CP2 has been configured (DIP switch setting or programmed from ControlPRO PC APP) for the vehicle as if it were going to be installed directly to the car and not connected to the PAC SWI-Direct connector on the C2R, OS or RP3 product.

SOLUTION:

SWI-CP2 must be configured for use with the SWI-Direct connection on PAC C2R, OS or RP3 by following these steps:

1. Set DIP switch #1 to the ON position (leaving #2 - #8 OFF)

2. Set appropriate DIP switches for radio selection according to printed instructions or ControlPRO APP

3. Connect SWI-CP2 to the SWI Direct connector from the PAC Radio Replacement Interface (C2R, OS or RP3)

4. Follow the manual button mapping procedure found in the printed instructions or in the Manual Mode section of the ControlPRO APP

If you have questions regarding this technical bulletin please contact PAC technical support at: 866-931-8021